



CATEGORY 10 — ENTRY FORM

BEST CLIENT SERVICE

Open to all recruitment businesses (including agency and RPO) providing outstanding service through securing staff/candidates for clients in any sector.

This category identifies outstanding creativity, effectiveness, market insight and innovation by recruitment firms in providing exemplary service to clients profitably.

The judges will aim to recognise agencies who add outstanding value to their business partnerships and relationships, not those who simply provide a solid professional service.

Entrants will have been in business and started trading no later than 30 June 2020. Achievements outlined in the entries should have occurred between October 2022 and 31 December 2023.

Please provide the following information, using the headings below. The word count for each question is max 500 words unless stated otherwise.

Entrant details

Entrant *(name and job title)*

Company name

Date trading began (as listed on Companies House)

Please tick the relevant box below on the size of your company:

Micro (Up to 19 Employees)

Small (20 – 49 Employees)

Medium (50 – 99 Employees)

Large (100+ Employees)

Entry details

Please give a brief overview of your organisation.

(Guideline length: 100 words)

Give three examples of outstanding client service care which demonstrates your company's knowledge and understanding of a specific industry sector within your client's business, brands and requirements, and how your access to/development of talent pools have contributed to your client's success. Clients must be identified by company name and contact details provided.

(Guideline length: 300 words)

Detail the company's approach to a comprehensive client service offering.

(Guideline length: 300 words)

Outline the results of this offering for your agency.

(Guideline length: 200 words)

Outline the results for the clients and how they have benefited.

(Guideline length: 200 words)

Have you adapted your approach to client service during and as a result of the COVID-19 pandemic? If so, how?

(Guideline length: 200 words)

Please send any supporting material to enquiries@recruiterawards.co.uk (if applicable).

Testimonials

Please complete this form with **three testimonials from clients who have given their permission to be contacted and their contact details.**

Testimonial 1

Name:

Job Title:

Company Name:

Telephone:

Email:

Testimonial:

Testimonial 2

Name:

Job Title:

Company Name:

Telephone:

Email:

Testimonial:

Testimonial 3

Name:

Job Title:

Company Name:

Telephone:

Email:

Testimonial: